

Privacy

We keep your personal information private and secure. When you make a purchase from our site, you will provide your name, email address, credit card information, address, phone number, and a password. We use this information to process your orders, to keep you updated on your orders and to personalize your shopping experience.

To keep you informed about our latest offers, we may notify you of current promotions, specials and new additions to the Pisces Gift Shop site. You may unsubscribe from our newsletters by following the unsubscribe instructions in any email you receive from us.

Shipping Policy

Shipping Time -- Most orders will ship within 24-48 hours of receipt of order, provided the product ordered is in stock. Orders are not processed or shipped on Saturday or Sunday, except by prior arrangement.

Returns

We want you to be happy with your order! If you are not satisfied with your order you may return it within 14 days of your receipt of the product for a merchandise credit less any shipping fees. **There are NO RESTOCKING FEES!** We do, however, require that you pay to ship the item back to us, and any shipping fees originally paid on your order are non-refundable. Here are the exceptions and clarifications:

- Products must be returned to us **in their original condition, unused and in their original packaging** complete with all tags and inserts.
- We cannot accept returns on products that have been customized (jewelry specific).

Please contact us in order to receive complete instructions on returning goods. Once we receive your return, please allow 1-2 weeks for processing.

All Sale items are Final and no returns are permitted.

Credit Cards

We accept the following credit cards: Visa, MasterCard, American Express and Discover. There is no surcharge for using your credit card to make purchases. Please be sure to provide us with your exact billing address and telephone number (i.e. the address and phone number your credit card bank has on file for you). Incorrect information will cause a delay in processing your order. Your credit card will be billed upon acceptance of your order.

Money Orders, Cashier's Checks, Company Checks, & Personal Checks

We accept money orders, cashier's checks, personal checks, and company checks in U.S. Dollars only. Orders are processed upon receipt of a money order or cashier's check. For personal and company checks, please allow up to 10 banking days after receipt for clearance of funds before the order is processed. We cannot guarantee the availability of a product by the time funds clear or payment is received. We will charge a \$25 fee on all returned checks.

Taxes

Pisces Gift Shop shall automatically charge and withhold the applicable sales tax for orders to be delivered to addresses within the same state. For orders shipped to other states, you are solely responsible for all sales taxes or other taxes.